

## DEPARTMENT OF VETERANS AFFAIRS

810 Vermont Avenue NW., Washington, DC 20420  
Phone, 202-273-4900. Internet, <http://www.va.gov/>.

### SECRETARY OF VETERANS AFFAIRS

Executive Assistant to the Secretary and  
Deputy Chief of Staff  
Special Assistants to the Secretary  
Deputy Secretary  
Executive Assistant to the Deputy Secretary  
Chief of Staff  
Veterans' Service Organizations Liaison  
Director, Executive Secretariat  
Inspector General  
Chairman, Board of Contract Appeals  
Director, Office of Small and Disadvantaged  
Business Utilization  
Director, Office of Employment Discrimination  
Complaint Adjudication  
Director, Center for Women Veterans  
General Counsel  
Special Assistant to the General Counsel  
Deputy General Counsel  
Assistant General Counsels

Chairman, Board of Veterans' Appeals  
Executive Assistant to the Chairman  
Director, Management and Administration  
Chief Counsel  
Deputy Chief Counsel, Litigation Support  
Deputy Chief Counsel, Legal Affairs  
Vice Chairman  
Senior Deputy Vice Chairman  
Deputy Vice Chairman, Decision Team I  
Deputy Vice Chairman, Decision Team II  
Deputy Vice Chairman, Decision Team III  
Deputy Vice Chairman, Decision Team IV  
Director, Administrative Service  
Under Secretary for Health, Veterans Health  
Administration  
Chief of Staff  
Director, Executive Correspondence  
Deputy Under Secretary for Health  
Chief Network Officer  
Director, Network Program Support

TOGO D. WEST, JR.  
JANICE F. JOYNER

JANESE M. BECHTOL, LISA S. WETZL  
HERSHEL W. GOBER  
DINA WOOD  
HAROLD F. GRACEY, JR.  
ALLEN (GUNNER) KENT  
LINDA KAUFMANN  
RICHARD J. GRIFFIN  
GUY H. MCMICHAEL III  
SCOTT F. DENNISTON

CHARLES R. DELOBE

JOAN A. FUREY  
MARY LOU KEENER  
(VACANCY)  
ROBERT E. COY  
PHILLIPA L. ANDERSON, E. DOUGLAS  
BRADSHAW, RONALD H. GARVIN, W  
ALTER A. HALL, NEAL C.  
LAWSON, HOWARD C. LEM, JOHN  
H. THOMPSON

RICHARD B. STANDEFER, *Acting*  
MARJORIE A. AUER  
RONALD R. AUMENT  
STEVEN L. KELLER  
RICHARD C. THRASHER  
THOMAS D. ROBERTS  
RICHARD B. STANDEFER  
STEVEN L. KELLER, *Acting*  
CHARLES E. HOGEBOOM  
JOAQUIN AQUAYO-PERELES  
NANCY R. ROBIN  
MARY M. SABULSKY  
NANCY D. STACKHOUSE  
KENNETH W. KIZER

ROBYN Y. NISHIMI  
PAMELA E. GALYEAN  
THOMAS GARTHWAITE  
KENNETH J. CLARK  
WILLIAM W. GRAHAM, ACTING

Veterans Integrated Service Network (VISN)

Directors:

Director, VISN No. 1	DENIS J. FITZGERALD
Director, VISN No. 2	FREDERICK L. MALPHURS
Director, VISN No. 3	JAMES J. FARSETTA
Director, VISN No. 4	JUDITH FELDMAN, <i>Acting</i>
Director, VISN No. 5	JAMES J. NOCKS
Director, VISN No. 6	LEROY P. GROSS
Director, VISN No. 7	LARRY R. DEAL
Director, VISN No. 8	ROBERT H. ROSWELL
Director, VISN No. 9	KENNETH MULHOLLAND, <i>Acting</i>
Director, VISN No. 10	LAURA J. MILLER
Director, VISN No. 11	LINDA W. BELTON
Director, VISN No. 12	JOAN E. CUMMINGS
Director, VISN No. 13	ROBERT A. PETZEL
Director, VISN No. 14	SHELIA C. GELMAN, <i>Acting</i>
Director, VISN No. 15	PATRICIA A. CROSETTI
Director, VISN No. 16	JOHN R. HIGGINS
Director, VISN No. 17	VERNON CHONG
Director, VISN No. 18	THOMAS A. TRUJILLO
Director, VISN No. 19	TERRENCE S. BATLINER
Director, VISN No. 20	TED GALEY, <i>Acting</i>
Director, VISN No. 21	ROBERT L. WIEBE
Director, VISN No. 22	SMITH JENKINS, JR.
Medical Inspector	JAMES E. MCMANUS
Chief, Office of Employee Education	ROBERT P. MEANS
Veterans Canteen Service Officer	JERRY KELLY
Director, Emergency Medical Preparedness	JOE GRAY
Chief, Policy, Planning, and Performance Office	GREGG PANE
Director, Performance Equality Service	NANCY J. WILSON
Director, Delivery System Planning Office	BRUCE PLECINSKI
Director, Policy and Forecasting Office	MAUREEN S. BALTAY
Director, Reports Review and Analysis	PAUL C. GIBERT, JR.
Chief, Legislative Programs	BILL RAMSEY
Chief Patient Care Services Officer	THOMAS HOLOHAN
Director, Nutrition and Food Service	BRENDA L. JENKINS, <i>Acting</i>
Director, Social Work Service	DONALD G. MOSES, <i>Acting</i>
Director, Chaplain Service (VAMC, Hampton, VA)	MATTHEW A. ZIMMERMAN
Chief Consultant, Acute Care Strategic Healthcare Group	TONI A. MITCHELL
Deputy Associate Deputy Chief Medical Director for Ambulatory Care	RONALD J. GEBHART
Director, National Center for Health Promotion and Disease Prevention	ROBERT SULLIVAN
Director, Spinal Cord Injury Service	MARGARET HAMMOND
Director, Optometry Service	SHARON ATKIN
Director, Podiatry Service	JOHN RAINIERI
Assistant Chief Medical Director for Dentistry	ROBERT T. FRME, <i>Acting</i>
Chief Consultant, Prosthetic and Sensory Aids Service Strategic Healthcare Group	JOHN CLEMENTS, <i>Acting</i>
Chief Consultant, Geriatrics and Extended Care Strategic Healthcare Group	JUDITH A. SALERNO

Chief Consultant, Diagnostic Services Strategic Healthcare Group	THEODORE F. BEALS
Director, Mental Health and Behavioral Sciences Services	THOMAS B. HORVATH
Chief Consultant, Rehabilitation Strategic Healthcare Group	LEIGH C. ANDERSON, <i>Acting</i>
Chief Consultant, Nursing Strategic Healthcare Group	NANCY M. VALENTINE
Chief Consultant, Pharmacy Benefits Management Strategic Healthcare Group	JOHN E. OGDEN
Chief Research and Development Officer	JOHN R. FEUSSNER
Director, Medical Research Program	PAUL HOFFMAN
Director, Rehabilitation Research and Development Program	(VACANCY)
Director, Health Services Research and Development Service	JOHN DEMAKIS, <i>Acting</i>
Chief Public Health and Environmental Hazards Officer	SUSAN H. MATHER
Director, Environmental Agents Service	FRAN M. MURPHY
Director, AIDS Service	LAWRENCE R. DEYTON
Chief Academic Affiliations Officer	DAVID P. STEVENS
Director, Graduate Medical Education Office	ELIZA M. WOLFF, <i>Acting</i>
Director, Associated Health Education Office	LINDA JOHNSON, <i>Acting</i>
Director, Administrative Operations Office	EVERT MELANDER
Director, Readjustment Counseling Service	ALFONSO R. BATRES
Director, Volunteer Service Office	JIM W. DELGADO
Director, Management and Administrative Support Office	THOMAS J. HOGAN
Director, Health Care Staff Development and Retention Office	H. BERNARD PALMER
Director, Acquisition and Materiel Management Liaison	JUDITH MABRY
Director, Medical Sharing and Purchasing Office	ARTHUR S. HAMERSCHLAG
Chief Financial Officer	W. TODD GRAMS
Director, Resource Formulation	(VACANCY)
Director, Resource Allocation and Execution	JIMMY A. NORRIS
Director, Financial Management Office	JAMES P. BRAKEFIELD
Director, Accounting/Reports and Systems Service	ED ROBBINS
Director, Medical Care Cost Recovery Office	WALTER J. BESECKER
Chief Facilities Management Officer	C.V. YARBROUGH
Director, Program Management and Planning Office	PAM DIX
Director, Claims and Risk Management Office	ROBERT L. CLONTZ
Director, Real Property Management Office	LAWRENCE J. HILL
Director, Environmental Management Service	WAYNE WARREN
Director, Construction Management Office	JAMES W. LAWSON
Director, Facilities Quality Office	LLOYD H. SIEGEL
Director, Consulting Support Office	HAROLD M. GOODE
Director, Asset and Enterprise Development Office	ANATOLIJ KUSHNIR

Chief Information Officer	R. DAVID ALBINSON
Director, IRM Policy and Planning Service	LEONARD R. BOURGET
Associate Chief Information Officer, Business Enterprise Solutions and Technology Services	ROBERT KOLODNER
Associate Chief Information Officer, Technical Services	ROY SWATZELL
Associate Chief Information Officer, Customer Service	GAIL BELLES
Director, Library and Audiovisual Communication Programs	WENDY CARTER
Director, Office of Information Management	MICHAEL WILLIAMS
Associate Chief Information Officer, Implementation and Training Services	DANIEL MARSH
Director, Telecommunications Support Service	ROBERT BRUCE, <i>Acting</i>
Under Secretary for Benefits, Veterans Benefits Administration	JOSEPH THOMPSON
Deputy Under Secretary for Benefits for Operations	PATRICK NAPPI
Deputy Under Secretary for Benefits for Management	NORA EGAN
Chief Financial Officer	ROBERT W. GARDNER
Chief Information Officer	NEWELL QUINTON
Director, Office of Executive Management and Communications	DOROTHY MACKAY, <i>Acting</i>
Director, Office of Human Resources	JAMES A. COYNE, <i>Acting</i>
Director, Eastern Area	DAVID A. BRIGHAM
Director, Central Area	(VACANCY)
Director, Southern Area	LEO C. WURSCHMIDT
Director, Western Area	DAVID WALLS, <i>Acting</i>
Director, Compensation and Pension Service	KRISTINE A. MOFFITT
Director, Education Service	CELIA DOLLARHIDE
Director, Insurance Service	THOMAS LASTOWKA
Director, Loan Guaranty Service	KEITH PEDIGO
Director, Vocational Rehabilitation Service	JULIUS WILLIAMS
Director, National Cemetery System Consultant	(VACANCY)
Director, Office of Field Operations	LOUISE WARE
Director, Field Programs Service	ROGER R. RAPP
Director, Technical Support Service	FRED L. WATSON
Director, State Cemetery Grants Service	ROBERT B. HOLBROOK
Director, Office of Operations Support	WILLIAM JAYNE
Director, Administration Service	VINCENT L. BARILE
Director, Budget and Planning Service	MICHAEL HERWAY
Director, Executive Communications and Public Affairs Service	DANIEL TUCKER
Director, Information Systems Service	(VACANCY)
Director, Memorial Program Service	MARK P. DUROCHER
Directors, National Cemetery System Area Offices:	(VACANCY)
Philadelphia, PA	PATRICK J. GARTLAND
Atlanta, GA	ROBERT WILK
Denver, CO	THOMAS G. BALSANEK
Assistant Secretary for Management	D. MARK CATLETT, <i>Acting</i>

Deputy to the Assistant Secretary	STANLEY R. SINCLAIR
Deputy Assistant Secretary for Budget	D. MARK CATLETT
Deputy Assistant Secretary for Financial Management	FRANK W. SULLIVAN
Deputy Assistant Secretary for Information Resources Management	NADA D. HARRIS
Deputy Assistant Secretary for Acquisition and Materiel Management	GARY J. KRUMP
Assistant Secretary for Policy and Planning	DENNIS DUFFY
Executive Assistant	NANCY TACKETT
Special Assistant	PATRICIA J. O'NEIL
Deputy Assistant Secretary for Policy	EDWARD CHOW, JR.
Deputy Assistant Secretary for Planning	(VACANCY)
Director, National Center for Veterans Analysis and Statistics	H. DAVID BURGE
Assistant Secretary for Human Resources and Administration	EUGENE A. BRICKHOUSE
Deputy Assistant Secretary for Human Resources Management	RONALD E. COWLES
Deputy Assistant Secretary for Equal Opportunity	GERALD K. HINCH
Deputy Assistant Secretary for Administration	ROBERT W. SCHULTZ
Deputy Assistant Secretary for Security and Law Enforcement	JOHN H. BAFFA
Assistant Secretary for Public and Intergovernmental Affairs	JOHN T. HANSON, <i>Acting</i>
Deputy Assistant Secretary for Public Affairs	JAMES H. HOLLEY
Deputy Assistant Secretary for Intergovernmental Affairs	JOHN T. HANSON
Assistant Secretary for Congressional Affairs	(VACANCY)
Deputy Assistant Secretary for Congressional Affairs	PHILIP RIGGIN

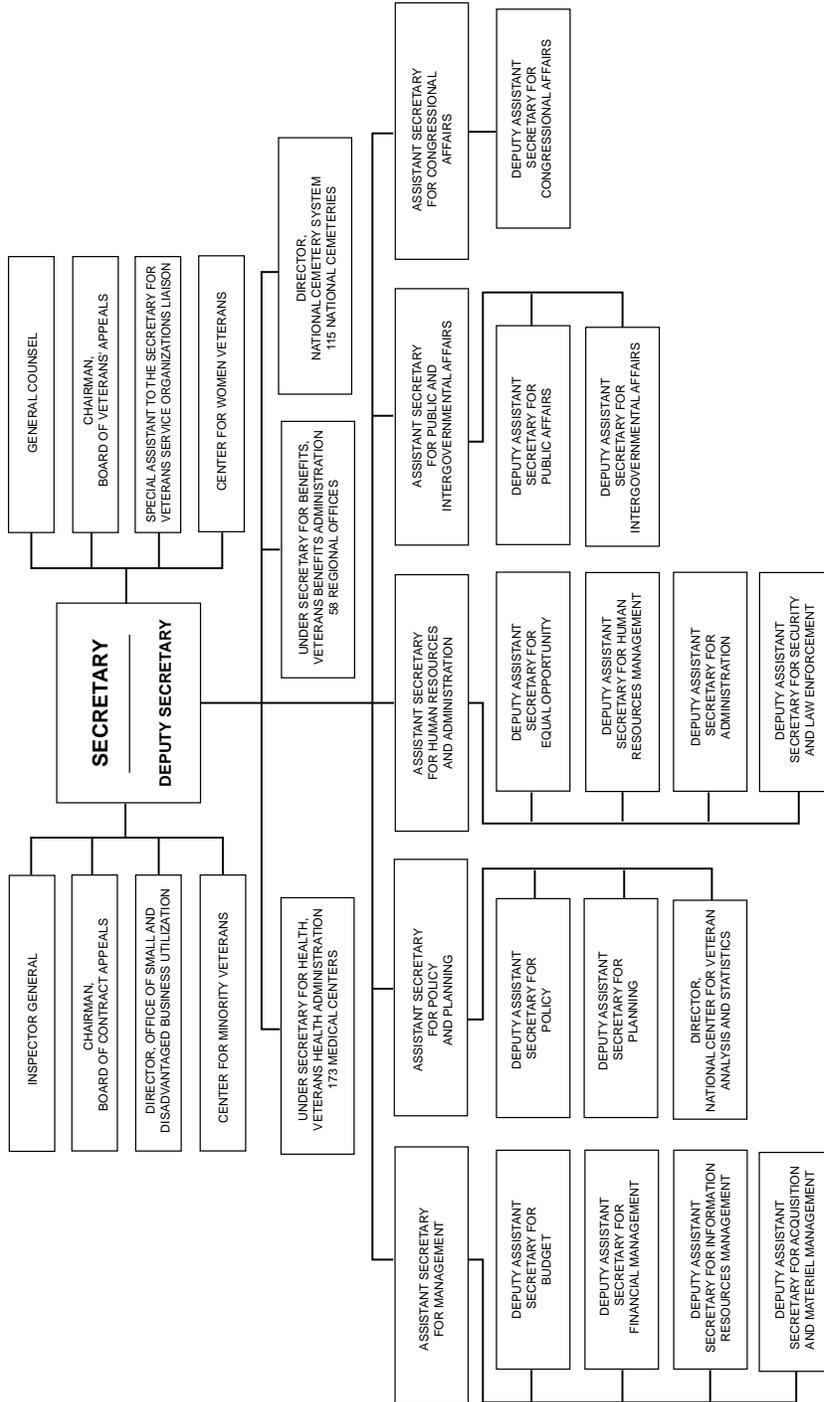
---

*The Department of Veterans Affairs operates programs to benefit veterans and members of their families. Benefits include compensation payments for disabilities or death related to military service; pensions; education and rehabilitation; home loan guaranty; burial; and a medical care program incorporating nursing homes, clinics, and medical centers.*

The Department of Veterans Affairs (VA) was established as an executive department by the Department of Veterans Affairs Act (38 U.S.C. 201 note). The Department's predecessor, the Veterans Administration, had been established as an independent agency under the President by Executive Order 5398 of July 21, 1930, in accordance with the act of July 3, 1930 (46 Stat. 1016). This act authorized the President to consolidate and coordinate the U.S. Veterans Bureau, the Bureau of Pensions, and the National Home for Volunteer Soldiers.

The Department of Veterans Affairs comprises three organizations that administer veterans programs: the Veterans Health Administration, the Veterans Benefits Administration, and the National Cemetery System. Each organization has field facilities and a Central Office component. The Central Office also includes separate offices that provide support to the top organizations' operations as well as to top VA executives. Top Central Office managers, including the Inspector General and General Counsel, report to the highest level of Department management, which

**DEPARTMENT OF VETERANS AFFAIRS**



consists of the Secretary of Veterans Affairs and the Deputy Secretary.

**Assistant Secretaries** Five Assistant Secretaries provide policy guidance, operational support, and managerial oversight to the Secretary and Deputy Secretary, the administrations, and other top offices. They include the Assistant Secretaries for Management, Policy and Planning, Human Resources and Administration, Public and Intergovernmental Affairs, and Congressional Affairs. Other central management offices are detailed as follows.

**Center for Minority Veterans** The Center for Minority Veterans was established under Public Law 103-446 (108 Stat. 4645). The Center is responsible for promoting the use of VA benefits, programs, and services by minority veterans and assessing the needs of minority group members. Under the law, the Center's work focuses on the unique and special needs of five distinct groups of veterans: African-Americans, Hispanics, Asian-Americans, Pacific Islanders, and Native Americans, which include American Indians, Native Hawaiians, and Alaskan Natives. The Center also oversees the administrative functions of the VA's Federal Advisory Committee on Minority Veterans.

The primary mission of the Center for Minority Veterans is to ensure that the Department of Veterans Affairs addresses the unique and special needs of minority veterans. The Center also focuses on circumstances, policies, and practices that impede the use of programs and services by minority veterans.

**Center for Women Veterans** The Center for Women Veterans acts as the Secretary's primary adviser on women veterans issues and evaluates VA programs, policies, and practices to ensure they are responsive and accessible to eligible women veterans.

**Board of Veterans' Appeals** The Board of Veterans' Appeals (BVA) is responsible, on behalf of the Secretary of Veterans Affairs, for entering the final appellate decisions in claims of entitlement to veterans' benefits. The

Board is also responsible for deciding matters concerning fees charged by attorneys and agents for representation of veterans before VA, as well as requests for revision of prior BVA decisions on the basis of clear and unmistakable error. The mission of the Board, set forth in title 38 of the United States Code, sections 7101-7109, is to conduct hearings, consider and dispose of appeals properly before the Board in a timely manner, and issue quality decisions in compliance with the law. The Board is headed by a Chairman, who is appointed by the President and confirmed by the Senate, and who is directly responsible to the Secretary of Veterans Affairs. Members of the Board are appointed by the Secretary with the approval of the President and are under the administrative control and supervision of the Chairman. Each BVA decision is signed by a Board member acting as an agent of the Secretary. Final BVA decisions are appealable to the United States Court of Veterans Appeals.

**Board of Contract Appeals** The Board of Contract Appeals was established on March 1, 1979, pursuant to the Contract Disputes Act of 1978 (41 U.S.C. 601-613). The Board is a statutory, quasi-judicial tribunal that hears and decides appeals from decisions of Contracting Officers on claims relating to contracts awarded by VA, or by any other agency when such agency or the Administrator for Federal Procurement Policy has designated the Board to decide the appeal.

The Board's jurisdiction includes applications for attorney fees and expenses under the Equal Access to Justice Act, as amended (5 U.S.C. 504 note). Board decisions are final within VA, but may be appealed, either by the Government or by the contractor, to the United States Court of Appeals for the Federal Circuit.

The Board also acts as a trier of disputed material facts in debarment/suspension proceedings. Additionally, the Chairman of the Board is the senior official within the Department to promote alternate dispute resolution pursuant to the Administrative Dispute

Resolution Act (5 U.S.C. 581 note). Finally, the Board is charged with resolving any disputes between drug manufacturers and the Secretary with regard to pharmaceutical pricing agreements provisions of the Veterans Health Care Act of 1992 (38 U.S.C. 101 note).

### Health Services

The Veterans Health Administration, formerly the Veterans Health Services and Research Administration, provides hospital, nursing home, and domiciliary care, and outpatient medical and dental care to eligible veterans of military service in the Armed Forces. It operates 173 medical centers, 39 domiciliaries, 376 outpatient clinics, 131 nursing home care units, and 205 Vietnam Veteran Outreach Centers in the United States, the Commonwealth of Puerto Rico, and the Republic of the Philippines, and provides for similar care under VA auspices in non-VA hospitals and community nursing homes and for visits by veterans to non-VA physicians and dentists for outpatient treatment. It also supports veterans under care in hospitals, nursing homes, and domiciliaries operated by 35 States. Under the Civilian Health and Medical Program, dependents of certain veterans are provided with medical care supplied by non-VA institutions and physicians.

The Administration conducts both individual medical and health-care delivery research projects and multihospital research programs. It assists in the education of physicians and dentists, and with training of many other health care professionals through affiliations with educational institutions and organizations. These programs are all conducted as prescribed by the Secretary of Veterans Affairs pursuant to sections 4101–4115 of title 38 of the United States Code and other statutory authority and regulations.

### Veterans Benefits

The Veterans Benefits Administration (VBA), formerly the Department of Veterans Benefits, conducts an integrated program of veterans benefits. It provides

information, advice, and assistance to veterans, their dependents, beneficiaries, representatives, and others applying for VA benefits. It also cooperates with the Department of Labor and other Federal, State, and local agencies in developing employment opportunities for veterans and referral for assistance in resolving socioeconomic, housing, and other related problems. In addition, VBA provides information regarding veterans benefits to various branches of the Armed Forces.

Programs are provided through VA regional offices, medical centers, visits to communities, and a special toll-free telephone service (800–827–1000) and are available in all 50 States, the District of Columbia, and Puerto Rico.

**Compensation and Pension** The Compensation and Pension Service has responsibility for:

- claims for disability compensation and pension;
  - automobile allowances and special adaptive equipment;
  - claims for specially adapted housing;
  - special clothing allowances;
  - emergency officers' retirement pay;
  - eligibility determinations based on military service for other VA benefits and services or those of other Government agencies;
  - survivors' claims for death compensation, dependency and indemnity compensation, death pension, burial and plot allowance claims;
  - claims for accrued benefits;
  - forfeiture determinations;
  - claims for adjusted compensation in death cases;
  - claims for reimbursement for headstone or marker; and
  - a benefits protection program (fiduciary activities) for minors and incompetent adult beneficiaries.
- The Service also provides field investigative services for other VA components.

**Education** The Education Service has responsibility for: the Montgomery GI Bill—Active Duty and Selected Reserve (chapters 30 and 1606); the Post Vietnam Era Veterans' Educational Assistance Program (chapter 32); the

Survivors' and Dependents' Educational Assistance Program (chapter 35); the Section 901 Test Program; and school approvals, compliance surveys, and work study.

**Vocational Rehabilitation** The Vocational Rehabilitation Service has responsibility for: outreach, motivation, evaluation, counseling, training, employment, and other rehabilitation services to disabled veterans (chapters 31 and 15); evaluation, counseling, and miscellaneous services to veterans and service persons (chapter 30) and other VA education programs; evaluation, counseling, education, and miscellaneous services to sons, daughters, and spouses of totally and permanently disabled veterans and to surviving orphans, widows, or widowers of certain deceased veterans, including rehabilitation services to certain handicapped dependents (chapter 35); and affirmative action activities. Effective October 1, 1997, the Service has responsibility to provide vocational training and rehabilitation to children with spina bifida who are children of Vietnam veterans (chapter 18).

**Loan Guaranty** Loan guaranty operations include: appraising properties to establish their values; approving grants for specially adapted housing; supervising the construction of new residential properties; establishing the eligibility of veterans for the program; evaluating the ability of a veteran to repay a loan and the credit risk; servicing and liquidating defaulted loans; and disposing of real estate acquired as the consequence of defaulted loans.

**Insurance** Life insurance operations are for the benefit of service members, veterans, and their beneficiaries. The day-to-day processing of all matters related to individual insurance accounts is handled by the Regional Office and Insurance Centers in Philadelphia, PA, and St. Paul, MN. These two centers provide the full range of functional activities necessary for a national life insurance program. Activities include the complete maintenance of individual accounts, underwriting functions, and life and death insurance claims awards,

as well as any other insurance-related transactions. For information, call toll-free, 800-669-8477

The agency is also responsible for the administration of the Veterans Mortgage Life Insurance program for those disabled veterans who receive a VA grant for specially adapted housing. Accounts are maintained at the Regional Office and Insurance Center in St. Paul, MN.

In addition, the agency is responsible for supervising the Servicemen's Group Life Insurance (SGLI) and Veterans Group Life Insurance (VGLI) programs. Both programs are handled through the Office of Servicemen's Group Life Insurance, 213 Washington Street, Newark, NJ 07102. For information, call toll-free, 800-419-1473.

### National Cemetery System

The National Cemetery System (NCS) provides services to veterans, active duty personnel, reservists, and National Guard members with 20 years' qualifying service and their families by operating national cemeteries; furnishing headstones and markers for the graves of U.S. veterans worldwide, service members, and reservists and National Guard members with 20 years' qualifying service; awarding grants to aid States in establishing, improving, and expanding veterans cemeteries; and serving as the operations element for the Presidential Memorial Certificate Program.

The mission of the National Cemetery System is:

- to provide, upon request, the interment of eligible service members, veterans, reservists and National Guard members with 20 years' qualifying service, their spouses, and certain children in VA national cemeteries and to maintain their graves;

- to mark, upon application, the graves of eligible veterans worldwide, and reservists and National Guard members with 20 years' qualifying service who are buried in national, State, or private cemeteries;

- to administer the State Cemetery Grants Program, which provides

financial assistance to States for establishing, improving, and expanding State veterans cemeteries; and

- to provide Presidential Memorial Certificates to the loved ones of honorably discharged, deceased service members or veterans.

The National Cemetery area offices (located in Atlanta, GA; Philadelphia, PA; and Denver, CO) provide direct support to the 115 national cemeteries located throughout the United States and Puerto Rico.

### Field Facilities

**Insurance Centers** Two field sites house all individual insurance records covering service members and veterans under the Government-administered programs: WW I United States Government Life Insurance; WW II National Service Life Insurance; Post-Korean Conflict; Veterans Reopened Insurance for the disabled of WW II and Korea; and Service-Disabled Veterans Insurance, the only Government-administered program open for new issues to disabled veterans only.

The two field locations are the VA Regional Office and Insurance Centers in Philadelphia, PA, and St. Paul, MN. All World War I insurance accounts, accounts for which the premium is paid by allotment from military service pay, and those paid by deduction from VA compensation or preauthorized debit are located at Philadelphia. All remaining insurance accounts are geographically distributed between the two VA Centers—with the Mississippi River serving as the approximate line of division. The Philadelphia Veterans Affairs Center is also responsible for formulating policy for the veterans insurance programs.

The insurance functions performed by the two field stations include the total range of insurance operations to provide individual policy, underwriting, and life and death insurance claims service for service members, veterans, and their beneficiaries.

**Regional Offices** Department of Veterans Affairs regional offices:

- grant benefits and services provided by law for veterans, their dependents, and beneficiaries within an assigned territory;

- furnish information regarding VA benefits and services;

- adjudicate claims and make awards for disability compensation and pension;

- supervise the payment of VA benefits to incompetent beneficiaries;

- aid, guide, and prescribe vocational rehabilitation training and administer educational benefits;

- guarantee loans for purchase of manufactured homes and lots and condominium units, purchase or construction or alteration of homes and farm residences, and under certain conditions, guarantee refinancing loans;

- process grants for specially adapted housing;

- process death claims;

- assist the veteran in exercising rights to benefits and services; and

- supervise VA offices under their jurisdiction.

The offices are also responsible for veterans assistance activities, including coordination of efforts of participating agencies in an outreach program to assist returning service members.

Services to U.S. veterans in most foreign countries normally are provided by the VA Regional Office, District of Columbia. The Honolulu Regional Office serves the Islands of American Samoa, the Commonwealth of the Northern Mariana Islands, Guam, Wake, and Midway and the Trust Territory of the Pacific Islands. U.S. veterans in the Virgin Islands and Mexico are served by the San Juan and Houston offices, respectively. Service is provided in cooperation with embassy staffs of the Department of State.

### Department of Veterans Affairs Regional Office, District of Columbia

The Department of Veterans Affairs Regional Office, District of Columbia, is a typical regional office with additional functions. It has global jurisdiction and grants benefits and services provided by law for veterans and their beneficiaries and dependents residing outside the territorial limits of the United States, and it adjudicates certain unusual claims and

actions not common to all regional offices, such as WW I adjusted compensation death cases, forfeiture cases, and benefits under special enactments provided by the Congress. It also maintains liaison with the Treasury Department on types and methods of payments to recipients in foreign countries.

**VA Offices** The VA office provides veterans assistance and such other services as cannot be conveniently provided to veterans, their dependents and beneficiaries, and others in a given locality by a regional office or center.

**Medical Centers** Veterans Affairs Medical Centers provide eligible beneficiaries with medical and other health care services equivalent to those provided by private-sector institutions, augmented in many instances by services to meet the special requirements of veterans. One hundred and twenty-six VA medical facilities are affiliated with 107 medical facilities for residency training; 72 VA medical facilities are affiliated with 59 dental schools; and all centers cooperate with one or more educational institutions in programs of nursing, associated health professions and occupations, and administrative training and related research, both in individual projects and in association with other VA medical centers in broad cooperative studies. There are 131 nursing home care units associated with VA medical centers to provide skilled nursing care and related medical services to patients who are no longer in need of hospital care.

**VA Regional Office and Insurance Centers** Veterans Affairs Regional Office and Insurance Centers combine a regional office and an insurance center under the jurisdiction of one director.

**VA Medical and Regional Office Centers** Veterans Affairs Medical and Regional Office Centers combine a regional office and a medical center or a regional office, medical center, and domiciliary under the jurisdiction of one director.

**Domiciliaries** Veterans Affairs Domiciliaries provide the least intensive level of inpatient medical care. This includes necessary ambulatory medical treatment, rehabilitation, and support services in a structured environment to veterans who are unable because of their disabilities to provide adequately for themselves in the community.

**Outpatient Clinics** Veterans Affairs Outpatient Clinics provide eligible beneficiaries with ambulatory care.

**VA National Cemeteries** Veterans Affairs national cemeteries are the final resting places for burial of the remains of veterans, active duty personnel, reservists, and National Guard members with 20 years' qualifying service, their spouses, and certain eligible dependents. Memorial markers for veterans, service members, and reservists and National Guard members with 20 years' qualifying service, whose remains are not available for burial, may also be placed in a national cemetery. These cemeteries are designated as national shrines created in tribute to the sacrifices of all Americans who have served in the U.S. Armed Forces.

**National Facilities—Department of Veterans Affairs**

Address	Type of facility	Director
<b>National Facilities Under the Veterans Health Administration, Veterans Benefits Administration, and National Cemetery System—Centers, Domiciliaries, Medical Centers, Medical and Regional Office Centers, Outpatient Clinics, Insurance Centers, Regional Offices, Supply Activities, and National Cemeteries</b>		
ALABAMA:		
Birmingham, 35233 (700 S. 19th St.) .....	Medical Center .....	Y.C. Parris
Mobile, 36604 (1202 Virginia St.) (Mail: Barrancas National Cemetery, FL) .....	National Cemetery .....	Sandra Beckley
Montgomery, 36109-3798 (215 Perry Hill Rd.) .....	Medical Center .....	(Vacancy)
Montgomery, 36109 (345 Perry Hill Rd.) .....	Regional Office .....	Patrick K. Courtney
Seale, 36875 (553 Hwy. 165) (Fort Mitchell National Cemetery) .....	National Cemetery .....	William Trower
Tuscaloosa, 35404 .....	Medical Center .....	W. Kenneth Ruyle
Tuskegee, 36083 .....	Medical Center .....	Jimmie L. Clay
ALASKA:		
Anchorage, 99508 (2925 Debarr Rd.) .....	Outpatient Clinic and Regional Office.	Alex Spector

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Fort Richardson, 99505 (P.O. Box 5-498) .....	National Cemetery .....	Yvonne Payne, Program Specialist
Sitka, 99835 (P.O. Box 1065) (Mail: Fort Richardson National Cemetery, AK).	National Cemetery .....	Yvonne Payne, Program Specialist
ARIZONA:		
Phoenix, 85012 (7th St. and Indian School Rd.) .....	Medical Center .....	John R. Fears
Phoenix, 85012 (3225 N. Central Ave.) .....	Regional Office .....	David W. Walls
Phoenix, 85024 (23029 N. Cave Creek Rd.) (National Memorial Cemetery of Arizona).	National Cemetery .....	Mary Dill
Prescott, 86313 .....	Medical Center (medical and domiciliary).	Patricia A. McKlem
Prescott, 86301 (VA Medical Center) (500 Highway 89 N.) (Mail: National Memorial Cemetery of Arizona).	National Cemetery .....	Mary Dill
Tucson, 85723 .....	Medical Center .....	Jonathan H. Gardner
ARKANSAS:		
Fayetteville, 72703 .....	Medical Center .....	Richard F. Robinson
Fayetteville, 72701 (700 Government Ave.) .....	National Cemetery .....	Darrell W. Lindsey, <i>Trainee</i>
Fort Smith, 72901 (522 Garland Ave.) .....	National Cemetery .....	John Bacon
Little Rock, 72206 (2523 Confederate Blvd.) .....	National Cemetery .....	Mary Ann Fisher
Little Rock, 72205 (300 Roosevelt Rd.) (John L. McClellan Memorial Veterans Hospital). Little Rock Division North Little Rock Division (Mail: Little Rock)	Medical Center .....	George Gray, Jr.
North Little Rock, 72115, (P.O. Box 1280, Bldg. 65, Fort Roots).	Regional Office .....	Fred King
CALIFORNIA:		
Fresno, 93703 (2615 Clinton Ave.) .....	Medical Center .....	(Vacancy)
Gustine, 95322 (32053 W. McCabe Rd.) (San Joaquin Valley National Cemetery).	National Cemetery .....	Carla Williams
Loma Linda, 92357 (11201 Benton St.) (Jerry L. Pettis Memorial Veterans Hospital).	Medical Center .....	Dean R. Stordahl
Long Beach, 90822 (5901 E. 7th St.) .....	Medical Center .....	Lawrence Stewart
Los Angeles, 90013 (425 S. Hill St.) .....	Outpatient Clinic .....	Lee Nackman
Los Angeles, 90024 (11000 Wilshire Blvd.) .....	Regional Office .....	Stewart F. Liff
Los Angeles, 90049 (950 S. Sepulveda Blvd.) .....	National Cemetery .....	Lucy Devenney
Northern California Health Care System, 94523 (150 Muir Rd., Benicia).	Medical Center .....	Sheila M. Cullen
Oakland, 94612-5209 (Oakland Federal Bldg., 1301 Clay St.).	Regional Office .....	Donald E. Stout
Palo Alto Health Care System, 94304 (3801 Miranda Ave.).	Medical Center .....	James A. Goff
Riverside, 92518 (22495 Van Buren Blvd.) .....	National Cemetery .....	Steve Jorgensen
San Bruno, 94066 (1300 Sneath Lane) (Golden Gate National Cemetery).	National Cemetery .....	Gloria Gomez
San Diego, 92161 (3350 La Jolla Village Dr.) .....	Medical Center .....	Gary Rossio
San Diego, 92108 (2022 Camino Del Rio N.) .....	Regional Office .....	Ray W. Hall
San Diego, 92166 (Point Loma, P.O. Box 6237) (Fort Rosecrans National Cemetery).	National Cemetery .....	Cynthia Nunez
San Francisco, 94121 (4150 Clement St.) .....	Medical Center .....	Sheila Cullen, <i>Acting</i>
San Francisco, 94129 (P.O. Box 29012, Presidio of San Francisco) (Mail: Golden Gate National Cemetery, CA).	National Cemetery .....	Gloria Gomez
Sepulveda, 91343 .....	Medical Center .....	Jule Moravce
West Los Angeles, 90073 .....	Medical Center (medical and domiciliary).	(Vacancy)
COLORADO:		
Denver, 80220 (1055 Clermont St.) .....	Medical Center .....	Edgar Thorsland, Jr.
Denver, 80225 .....	Denver Distribution Center .....	Robert Shields
Denver, 80235 (3698 S. Sheridan Blvd.) (Fort Logan National Cemetery).	National Cemetery .....	Art Smith
Fort Lyon, 81038 .....	Denver Distribution Center .....	Robert E. Lee
Fort Lyon, 81038 (VA Medical Center) .....	National Cemetery .....	Maintained by VAMC Engineering Service
Fort Lyon, 81038 .....	Medical Center .....	W. David Smith
Grand Junction, 81501 .....	Medical Center .....	Kurt Schlegelmilch
Lakewood, 80228 (P.O. Box 25126, 155 Van Gordon St.).	Regional Office .....	Catherine L. Smith
CONNECTICUT:		
Connecticut Health Care System, 06111 (555 Willard Ave., Newington).	Medical Center .....	Vincent Ng
Hartford, 06103 (450 Main St.) .....	Regional Office .....	Jeffrey Alger

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
DELAWARE:		
Wilmington, 19805 (1601 Kirkwood Hwy.)	Medical and Regional Office Center	Dexter Dix
DISTRICT OF COLUMBIA:		
Washington, 20422 (50 Irving St. NW.)	Medical Center	Sanford M. Garfunkel
Washington, 20421 (1120 Vermont Ave. NW.)	Regional Office	C. Fay Norred
FLORIDA:		
Bay Pines, 33504 (1000 Bay Pines Blvd. N.)	Medical Center (medical and domiciliary).	Thomas Weaver
Bay Pines, 33504 (P.O. Box 477)	National Cemetery	Jorge Baltar, <i>Trainee</i>
Bushnell, 33513 (Florida National Cemetery) (6502 SW. 102d Ave.)	National Cemetery	Ronald R. Pemberton
Gainesville, 32608-1197 (1601 SW. Archer Rd.)	Medical Center	J. Malcom Randall (Vacancy)
Lake City, 32055-5898 (801 S. Marion St.)	Medical Center	Thomas C. Doherty
Miami, 33125 (1201 NW. 16th St.)	Medical Center	Sandra Beckley
Pensacola, 32508-1099 (Naval Air Station) (Barrancas National Cemetery).	National Cemetery	Ronald R. Pemberton
St. Augustine, 32084 (104 Marine St.) (Mail: Florida National Cemetery, FL).	National Cemetery	Ronald R. Pemberton
St. Petersburg, 33731 (P.O. Box 1437)	Regional Office	William D. Stinger
Tampa, 33612 (13000 Bruce B. Downs Blvd.) (James A. Haley Veterans Hospital).	Medical Center	Richard A. Silver
GEORGIA:		
Atlanta, 30033 (1670 Clairmont Rd.)	Medical Center	Robert Perreault
Atlanta, 30365 (730 Peachtree St. NE.)	Regional Office	Robert Perreault
Augusta, 30904-6285 (2460 Wrightsboro Rd. (10)) Forest Hills Division Lenwood Division	Medical Center	(Vacancy)
Dublin, 31021	Medical Center (medical and domiciliary).	James Trusley
Marietta, 30060 (500 Washington Ave.)	National Cemetery	James Wallace
HAWAII:		
Honolulu, 96850 (P.O. Box 50188)	Medical and Regional Office Center	(Vacancy)
Honolulu, 96813-1729 (2177 Puowaina Dr.) (National Memorial Cemetery of the Pacific).	National Cemetery	Gene E. Castagnetti
IDAHO:		
Boise, 83702 (805 W. Franklin St.)	Regional Office	Barry M. Barker
Boise, 83702-4598 (5th & Fort Sts.)	Medical Center	Wayne Tippets
ILLINOIS:		
Alton, 62003 (600 Pearl St.) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
Chicago Health Care System, 60611 (333 E. Huron St.)	Medical Center	Joseph L. Moore
Chicago, 60680 (P.O. Box 8136)	Regional Office	(Vacancy)
Danville, 61832	Medical Center	James S. Jones
Danville, 61832 (1900 E. Main St.)	National Cemetery	Richard J. Pless
Hines, 60666-0303 (Lock Box 66303, AMF O'Hare, IL).	Finance Center	James Burkett
Hines, 60141 (Edward Hines, Jr. Hospital)	Medical Center	John J. DeNardo
Hines, 60141 (P.O. Box 76)	VA National Acquisition Center	George T. Patterson
Hines, 60141 (P.O. Box 27)	Service and Distribution Center	David Garcia
Marion, 62959 (2401 W. Main St.)	Medical Center	Linda Kurz
Moline, 61265 (P.O. Box 737, Rock Island Arsenal) (Rock Island National Cemetery).	National Cemetery	Larry Williams
Mound City, 62963 (P.O. Box 128, Hwys. 37 & 51) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
North Chicago, 60064	Medical Center	Alfred S. Pete
Quincy, 62301 (36th & Maine Sts.) (Mail: Rock Island National Cemetery, Rock Island, IL).	National Cemetery	Larry Williams
Springfield, 62707 (5063 Camp Butler Rd., R #1) (Camp Butler National Cemetery).	National Cemetery	Leon Murphy
INDIANA:		
Indianapolis, 46202 (1481 W. 10th St.) Cold Spring Road Division Tenth Street Division (Mail: 1481 W. 10th St., Indianapolis)	Medical Center	Alice L. Wood
Indianapolis, 46204 (575 N. Pennsylvania St.)	Regional Office	Dennis R. Wyant
Indianapolis, 46208 (700 W. 38th St.) (Crown Hill National Cemetery) (Mail: Marion National Cemetery, IN).	National Cemetery	Bobby A. Motan
Marion, 46952 (1700 E. 38th St.)	National Cemetery	Bobby A. Motan
New Albany, 47150 (1943 Elkin Ave.) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery	Gary D. Peak
Northern Indiana Health Care System, 46805 (1600 Randalia Dr., Fort Wayne).	Medical Center	Michael W. Murphy

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
<b>IOWA:</b>		
Central Iowa Health Care System, 50310-5774 (30th and Euclid Ave., Des Moines).	Medical Center .....	Ellen DeGeorge-Smith
Des Moines, 50309 (210 Walnut St.) .....	Regional Office .....	Norman W. Bauer
Iowa City, 52246-5774 (Highway 6 W.) .....	Medical Center .....	Gary L. Wilkinson
Keokuk, 52632 (1701 J St.) (Mail: Rock Island National Cemetery, IL).	National Cemetery .....	Larry Williams
<b>KANSAS:</b>		
Eastern Kansas Health Care System, 66048 (Leavenworth).	Medical Center (medical and domiciliary) .....	Edgar L. Tucker
Fort Leavenworth (Mail: Leavenworth National Cemetery, KS).	National Cemetery .....	Jeffrey S. Barnes
Fort Scott, 66701 (P.O. Box 917) .....	National Cemetery .....	Jeffrey S. Barnes
Leavenworth, 66048 (P.O. Box 1694) .....	National Cemetery .....	Jeffrey S. Barnes
Wichita, 67218 (5500 E. Kellogg) .....	Medical Center .....	Kent Hill
Wichita, 67218 (5500 E. Kellogg) .....	Regional Office .....	Robert Morrell, <i>Acting</i>
<b>KENTUCKY:</b>		
Danville, 40442 (277 N. 1st St.) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery .....	Jeffrey Teas
Lebanon, 40033 (20 Hwy. 208E) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery .....	Gary D. Peak
Lexington, 40511 .....	Medical Center .....	Helen K. Cornish
Cooper Drive Division Leestown Division		
Lexington, 40508 (833 W. Main St.) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery .....	Jeffrey Teas
Louisville, 40202 (545 S. 3d St.) .....	Regional Office .....	Henry W. Gresham
Louisville, 40202 (800 Zorn Ave.) .....	Medical Center .....	Larry J. Sander
Louisville, 40204 (701 Baxter Ave.) (Cave Hill National Cemetery) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery .....	Gary D. Peak
Louisville, 40207 (4701 Brownsboro Rd.) (Zachary Taylor National Cemetery).	National Cemetery .....	Gary D. Peak
Nancy, 42544 (Mill Springs National Cemetery) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery .....	Jeffrey Teas
Nicholasville, 40356 (6980 Danville Rd.) (Camp Nelson National Cemetery).	National Cemetery .....	Jeffrey Teas
<b>LOUISIANA:</b>		
Alexandria, 71301 .....	Medical Center .....	Allen S. Goss
Baton Rouge, 70806 (220 N. 19th St.) (Mail: Port Hudson National Cemetery, LA).	National Cemetery .....	Virgil M. Wertenberger
New Orleans, 70146 (1601 Peridido St.) .....	Medical Center .....	John D. Church, Jr.
New Orleans, 70113 (701 Loyola Ave.) .....	Regional Office .....	Gary Cole
Pineville, 71360 (209 E. Shamrock Ave.) (Alexandria National Cemetery) (Mail: Natchez, NC).	National Cemetery .....	Sharon Bell-Goodrich, <i>Trainee</i>
Shreveport, 71130 (510 E. Stoner Ave.) .....	Medical Center .....	Billy Valentine
Zachary, 70791 (20978 Port Hickey Rd.) (Port Hudson National Cemetery).	National Cemetery .....	Virgil M. Wertenberger
<b>MAINE:</b>		
Togus, 04330 .....	Medical and Regional Office Center	John H. Sims, Jr.
Togus, 04330 (VA Medical and Regional Office Center) (Mail: Massachusetts National Cemetery, MA).	National Cemetery .....	Kurt Rotar
<b>MARYLAND:</b>		
Annapolis, 21401 (800 West St.) (Mail: Baltimore National Cemetery, MD).	National Cemetery .....	Robin Pohlman
Baltimore, 21201 (31 Hopkins Plz.) .....	Regional Office .....	John W. Smith
Baltimore, 21228 (5501 Frederick Ave.) .....	National Cemetery .....	Robin Pohlman
Baltimore, 21228 (3445 Frederick Ave.) (Loudon Park National Cemetery) (Mail: Baltimore National Cemetery, MD).	National Cemetery .....	Robin Pohlman
Maryland Health Care System, 21218 (3900 Loch Raven Blvd., Baltimore).	Medical Center .....	Dennis Smith
<b>MASSACHUSETTS:</b>		
Bedford, 01730 (200 Springs Rd.) (Edith Nourse Rogers Memorial Veterans Hospital).	Medical Center .....	William A. Conte
Boston, 02130 (150 S. Huntington Ave.) .....	Medical Center .....	Elwood Headley
Boston, 02203 (John F. Kennedy Federal Bldg.) .....	Regional Office .....	Michael D. Olson
Boston, 02108 (17 Court St.) .....	Outpatient Clinic .....	combined VA Boston
Bourne, 02532 (Connary Ave.) (Massachusetts National Cemetery).	National Cemetery .....	Kurt Rotar
Brockton/West Roxbury, 02132 (1400 Veterans of Foreign Wars Pkwy., West Roxbury).	Medical Center .....	Michael Lawson
Northampton, 01060 .....	Medical Center .....	Bruce A. Gordon

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
<b>MICHIGAN:</b>		
Ann Arbor, 48105 (2215 Fuller Rd.)	Medical Center	James Roseborough
Augusta, 49012 (15501 Dickman Rd.) (Fort Custer National Cemetery).	National Cemetery	Robert Poe
Battle Creek, 49106	Medical Center	Michael K. Wheeler
Detroit, 48101	Medical Center	James Roseborough
Detroit, 48226 (477 Michigan Ave.)	Regional Office	Carlos B. Lott, Jr.
Iron Mountain, 49801	Medical Center	Thomas Arnold
Saginaw, 48602 (1500 Weiss St.)	Medical Center	Robert H. Sabin
<b>MINNESOTA:</b>		
Minneapolis, 55417 (1 Veterans Dr.)	Medical Center	Charles A. Milbrandt
Minneapolis, 55450 (7601 34th Ave., S.) (Fort Snelling National Cemetery).	National Cemetery	Steve Muro
St. Cloud, 56301 (4801 8th St. N.)	Medical Center	Barry T. Bahl, <i>Acting</i>
St. Paul, 55111 (Bishop Henry Whipple Federal Bldg., Fort Snelling). Remittances: P.O. Box 1820.	Regional Office and Insurance Center.	Ronald J. Henke
<b>MISSISSIPPI:</b>		
Biloxi, 39531	Medical Center (medical and domiciliary).	Julie Catellies
Biloxi Hospital and Domiciliary Division Gulfport Hospital Division (Mail: Biloxi, MS)		
Biloxi, 39535-4968 (P.O. Box 4968)	National Cemetery	Douglas W. Smith, Sr.
Corinth, 38834 (1551 Horton St.) (Mail: Memphis National Cemetery, TN).	Medical Center (medical and domiciliary).	Mark E. Maynard
Jackson, 39216 (1500 E. Woodrow Wilson Ave.)	Medical Center	Richard P. Miller
Jackson, 39269 (1660 E. Woodrow Wilson Ave.)	Regional Office	Mary F. Leyland
Natchez, 39120 (41 Cemetery Rd.)	National Cemetery	Sharon Bell-Goodrich, <i>Trainee</i>
<b>MISSOURI:</b>		
Columbia, 65201 (800 Hospital Dr.) (Harry S. Truman Memorial Veterans Hospital).	Medical Center	Gary Campbell
Jefferson City, 65101 (1024 E. McCarthy) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
Kansas City, 64128 (4801 Linwood Blvd.)	Medical Center	Hugh F. Doran (Vacancy)
Poplar Bluff, 63901	Medical Center	Dane Freeman
Springfield, 65804 (1702 E. Seminole St.)	National Cemetery	Donald L. Ziegenhorn
St. Louis, 63125 John J. Cochran Division Jefferson Barracks Division	Medical Center	
St. Louis, 63115 (P.O. Box 5020)	Records Management Center	Michael C. Baker
St. Louis, 63103-2271 (400 S. 18th St.)	Regional Office	Robert J. Epley
St. Louis, 63125 (2900 Sheridan Dr.) (Jefferson Barracks National Cemetery).	National Cemetery	Ralph E. Church
<b>MONTANA:</b>		
Fort Harrison, 59636	Medical and Regional Office Center	Joseph M. Underkofler
Miles City, 59301	Medical Center	Richard J. Stanley
<b>NEBRASKA:</b>		
Greater Nebraska Health Care System, 68510 (600 S. 70th St., Lincoln).	Medical Center	David A. Asper
Lincoln, 68516 (5631 S. 48th St.)	Regional Office	Geraldine Johnson
Maxwell, 69151 (HCO 1, Box 67) (Fort McPherson National Cemetery).	National Cemetery	Jim Schwartz
Omaha, 68105 (4101 Woolworth Ave.)	Medical Center	John J. Phillips
<b>NEVADA:</b>		
Las Vegas, 89015 (102 Lake Mead Dr.)	Outpatient Clinic	Ramon J. Reevey
Reno, 89520 (1000 Locust St.)	Medical Center	Gary R. Whitfield
Reno, 89520 (1201 Terminal Way)	Regional Office	Eileen Straub
<b>NEW HAMPSHIRE:</b>		
Manchester, 03104 (718 Smyth Rd.)	Medical Center	Paul J. McCoch
Manchester, 03101 (275 Chestnut St.)	Regional Office	Edward J. Hubbard
<b>NEW JERSEY:</b>		
Beverly, 08010 (R #1, Bridgeboro Rd.)	National Cemetery	Delores T. Blake
Newark, 07102 (20 Washington Pl.)	Regional Office	Robert P. Van Sprang
New Jersey Health Care System, 07019 (East Orange).	Medical Center	Kenneth Mizrach
Salem, 08079 (R.F.D. 3, Fort Mott Rd., Box 542) (Finn's Point National Cemetery) (Mail: Beverly National Cemetery, NJ).	National Cemetery	Delores T. Blake
Somerville, 08876	Asset Management Service	Sharon Dufour
<b>NEW MEXICO:</b>		
Albuquerque, 87108 (2100 Ridgecrest Dr. SE.)	Medical Center	Norman E. Browne
Albuquerque, 87102 (500 Gold Ave. SW.)	Regional Office	Sandra D. Epps
Fort Bayard, 88036 (P.O. Box 189) (Fort Bayard National Cemetery) (Mail: Fort Bliss National Cemetery, TX).	National Cemetery	Gerald T. Vitela

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Santa Fe, 87501 (P.O. Box 88, 501 N. Guadalupe St.)	National Cemetery	Gilbert Gallo
<b>NEW YORK:</b>		
Albany, 12208 (113 Holland Ave.)	Medical Center	Lawrence Flesh
Bath, 14810	Medical Center (medical and domiciliary)	Michael J. Sullivan
Bath, 14810 (VA Medical Center)	National Cemetery	David G. Dimmick
Bronx, 10468 (130 W. Kingsbridge Rd.)	Medical Center	MaryAnn Musumeci
Brooklyn, 11209 (800 Poly Pl.)	Medical Center	John Donnellan, <i>Acting</i>
Brooklyn Division St. Albans Division		
Brooklyn, 11205 (35 Ryerson St.)	Outpatient Clinic	James J. Farsetta
Brooklyn, 11208 (625 Jamaica Ave.) (Cypress Hills National Cemetery) (Mail: Long Island National Cemetery, NY)	National Cemetery	(Vacancy)
Buffalo, 14202 (111 W. Huron St.)	Regional Office	Gregory L. Mason
Calverton, 11933 (210 Princeton Blvd.)	National Cemetery	Patrick Hallinan
Canandaigua, 14424	Medical Center	Stuart Collyer
Elmira, 14901 (1825 Davis St.) (Woodlawn National Cemetery) (Mail: Bath National Cemetery, NY)	National Cemetery	David G. Dimmick
Farmingdale, 11735–1211 (2040 Wellwood Ave.) (Long Island National Cemetery)	National Cemetery	(Vacancy)
Hudson Valley Health Care System, 10548 (Franklin Delano Roosevelt Hospital, Montrose)	Medical Center	Michael Sabo
New York, 10014 (245 W. Houston Street)	Regional Office	(Vacancy)
New York, 10001 (1st Ave. at E. 24th St.)	Medical Center	John Donnellan, Jr.
New York Health Care System, 14215 (3495 Bailey Ave., Buffalo)	Medical Center	Richard S. Droske
Northport, Long Island, 11768	Medical Center	Mary Dowling
Syracuse, 13210 (Irving Ave. and University Pl.)	Medical Center	Phillip Thomas
<b>NORTH CAROLINA:</b>		
Asheville, 28805	Medical Center	James A. Christian
Durham, 27705 (508 Fulton St. and Erwin Rd.)	Medical Center	Michael Phaup
Fayetteville, 28301 (2300 Ramsey St.)	Medical Center	Richard Baltz
New Bern, 28560 (1711 National Ave.)	National Cemetery	(Vacancy)
Raleigh, 27610 (501 Rock Quarry Rd.)	National Cemetery	Abe Stice
Salisbury, 28144 (1601 Brenner Ave.)	Medical Center	(Vacancy)
Salisbury, 28144 (202 Government Rd.)	National Cemetery	Margaret S. Yarborough
Wilmington, 28403 (2011 Market St.) (Mail: New Bern National Cemetery, NC)	National Cemetery	(Vacancy)
Winston-Salem, 27155 (251 N. Main St.)	Regional Office	John Montgomery
<b>NORTH DAKOTA:</b>		
Fargo, 58102 (655 First Ave.)	Medical and Regional Office Center	Douglas M. Kenyon
<b>OHIO:</b>		
Chillicothe, 45601	Medical Center	Michael W. Walton
Cincinnati, 45220 (3200 Vine St.)	Medical Center	Gary N. Nugent
Cleveland, 44106–3800 (10701 East Blvd.)	Medical Center	William Montague
Becksville Division Wade Park Division		
Cleveland, 44199 (1240 E. 9th St.)	Regional Office	Phillip J. Ross
Columbus, 43221 (2090 Kenny Rd.)	Outpatient Clinic	Lilian T. Thome
Dayton, 45428 (VA Medical Center, 4100 W. 3d St.)	Medical Center (medical and domiciliary)	Steve Cohen
Dayton, 45428 (VA Medical Center, 4100 W. 3d St.)	National Cemetery	Karen J. DuHart
<b>OKLAHOMA:</b>		
Fort Gibson, 74434 (1423 Cemetery Rd.)	National Cemetery	Candice Underwood
Muskogee, 74401 (Memorial Station, Honor Heights Dr.)	Medical Center	(Vacancy)
Muskogee, 74401 (125 S. Main St.)	Regional Office	William D. Fillman, Jr.
Oklahoma City, 73104 (921 NE. 13th St.)	Medical Center	Steve J. Gentling
<b>OREGON:</b>		
Eagle Point, 97524 (2763 Riley Rd.)	National Cemetery	Darryl Ferrell
Portland, 97207 (3710 SW. U.S. Veterans Hospital Rd.)	Medical Center	William Ted Gale
Portland, 97204 (1220 SW. 3d Ave.)	Regional Office	Joseph Williams
Portland, 97266–6937 (11800 SE. Mt. Scott Blvd., P.O. Box 66147) (Willamette National Cemetery)	National Cemetery	Billy D. Murphy
Roseburg, 97470–6513	Medical Center	Alan S. Perry
Roseburg, 97470 (VA Medical Center) (Mail: Willamette National Cemetery, OR)	National Cemetery	Billy D. Murphy
White City, 97503	Domiciliary	George H. Andries, Jr.
<b>PENNSYLVANIA:</b>		
Altoona, 16602–4377	Medical Center	Gerald L. Williams
Annaville, 17003–9618 (R 2, Box 484) (Indiantown Gap National Cemetery)	National Cemetery	Charlene R. Lewis

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Aspinwall (see Pittsburgh, 15240)		
Butler, 16001-2480	Medical Center	Michael Moreland
Coatesville, 19320	Medical Center	Gary W. Devansky
Erie, 16501 (135 E. 38th St. Blvd.)	Medical Center	Stephen M. Lucas
Lebanon, 17042	Medical Center	(Vacancy)
Philadelphia, 19101 (5000 Wissahickon Ave.) (Insurance remittances: P.O. Box 7787). (Mail: P.O. Box 42954).	Regional Office and Insurance Center.	Thomas M. Lastowka
Philadelphia, 19104 (University and Woodland Aves.)	Medical Center	Earl F. Falast
Philadelphia, 19138 (Haines St. and Limekiln Pike) (Mail: Beverly National Cemetery, NJ).	National Cemetery	Delores T. Blake
Pittsburgh, 15222 (1000 Liberty Ave.)	Regional Office	Barry S. Jackson
Pittsburgh, 15206 (Highland Dr.)	Medical Center	Thomas A. Cappello
Pittsburgh, 15240 (University Dr. C)	Medical Center	Thomas A. Cappello
Aspinwall Division Pittsburgh Division (Mail: University Drive, Pittsburgh)		
Wilkes-Barre, 18711 (1111 East End Blvd.)	Medical Center	Reedes Hurt
PHILIPPINE REPUBLIC: Manila (1131 Roxas Blvd.) (APO 96440)	Regional Office and Outpatient Clinic.	(Vacancy)
PUERTO RICO: Bayamon, 00960 (P.O. Box 1298) (Puerto Rico National Cemetery).	National Cemetery	Jorge Lopez
Hato Rey, 00918 (U.S. Courthouse and Federal Bldg., Carlos E. Chardon St.).		
San Juan, 00927-5800 (Barrio Monacillos G.P.O., Box 364867).	Medical Center	Jamie Palmer
San Juan, 00936 (U.S. Courthouse and Federal Bldg., Carlos E. Chardon St., Hato Rey, G.P.O. Box 364867).	Regional Office	Mary F. Leyland
RHODE ISLAND: Providence, 02903 (380 Westminster Mall)	Regional Office	Peter Wells
Providence, 02908 (Davis Park)	Medical Center	Edward H. Seiler
SOUTH CAROLINA: Beaufort, 29902 (1601 Boundary St.)	National Cemetery	Walter A. Gray
Charleston, 29401-5799 (109 Bee St.)	Medical Center	R. John Vogel
Columbia, 29201 (William Jennings Bryan Dorn Veterans Hospital).	Medical Center	Robert M. Athey
Columbia, 29201 (1801 Assembly St.)	Regional Office	R. Stedman Sloan, Jr.
Florence, 29501 (803 E. National Cemetery Rd.)	National Cemetery	Kenneth LaFavor
SOUTH DAKOTA: Fort Meade, 57741	Medical Center	Peter P. Henry
Hot Springs, 57747 (Fort Meade National Cemetery).	Medical Center (medical and domiciliary).	Daniel Marsh
Hot Springs, 57747 (VA Medical Center) (Mail: Black Hills National Cemetery, SD).	National Cemetery	Douglas D. Miner
Sioux Falls, 57117 (Royal C. Johnson Veterans Memorial Hospital) (Mail: P.O. Box 5046, 25051 W. 22d St.).	Medical Center and Regional Office	R. Vincent Crawford
Sturgis, 57785 (P.O. Box 640) (Mail: Black Hills National Cemetery).		
Sturgis, 57785 (P.O. Box 640) (Black Hills National Cemetery).	National Cemetery	Douglas D. Miner
TENNESSEE: Chattanooga, 37404 (1200 Bailey Ave.)	National Cemetery	James Wallace
Knoxville, 37917 (939 Tyson St. NW.) (Mail: Mountain Home).	National Cemetery	Rodney Dunn
Madison, 37115-4619 (1420 Gallatin Rd. S.) (Nashville National Cemetery).	National Cemetery	Joe Nunnally
Memphis, 38104 (1030 Jefferson Ave.)	Medical Center	Kenneth L. Mulholland, Jr.
Memphis, 38122 (3568 Townes Ave.)	National Cemetery	Mark E. Maynard
Mountain Home, 37684 (Johnson City)	Medical Center (medical and domiciliary).	Carl Gerber
Mountain Home, 37684 (P.O. Box 8)	National Cemetery	Rodney Dunn
Murfreesboro, 37129-1236	Medical Center	Brian Heckert
Nashville, 37212-2637 (1310 24th Ave. S.)	Medical Center	William Mountcastle
Nashville, 37203 (110 9th Ave. S.)	Regional Office	Thomas R. Jensen
TEXAS: Amarillo, 79106 (6010 Amarillo Blvd. W.)	Medical Center	Wallace M. Hopkins
Austin, 78772 (1615 E. Woodward St.)	Automation Center	Robert Evans
Austin, 78714-9575 (P.O. Box 149975)	Financial Services Center	Harlan R. Hively
Big Spring, 79720	Medical Center	Cary Brown
Bonham, 75418 (Sam Rayburn Memorial Veterans Center).	Medical Center (medical and domiciliary).	George Moore, Jr.

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Central Texas Health Care System, 76504 (Olin E. Teague Veterans Center, Temple).	Medical Center (medical and domiciliary).	Dean Billik
Dallas, 75216 (4500 S. Lancaster Rd.)	Medical Center	Alan Harper
El Paso, 79925 (5919 Brook Hollow Dr.)	Outpatient Clinic	Frank Caldwell
Fort Bliss, 79906 (5200 Fred Wilson Rd., P.O. Box 6342).	National Cemetery	Gerald T. Vitela
Houston, 77030 (2002 Holcombe Blvd.)	Medical Center	David Whately
Houston, 77030 (6900 Alameda Rd.)	Regional Office	Thomas R. Wagner
Houston, 77038 (10410 Veterans Memorial Dr.)	National Cemetery	Jose R. Coronado
Kerrville, 78028 (VA Medical Center, 3600 Memorial Blvd.) (Mail: Fort Sam Houston, TX).	National Cemetery	Joe A. Ramos
San Antonio, 78202 (517 Paso Hondo St.) (Mail: Fort Sam Houston National Cemetery, TX).	National Cemetery	Joe A. Ramos
San Antonio, 78209 (1520 Harry Wurzbach Rd.) (Fort Sam Houston National Cemetery).	National Cemetery	Joe A. Ramos
South Texas Veterans Health Care System, 78285 (7400 Merton Minter Blvd., San Antonio) (Audie L. Murphy Memorial Veterans Hospital).	Medical Center	Jose R. Coronado
Waco, 76711 (4800 Memorial Dr.)	Medical Center	A. Reddy, <i>Acting</i>
Waco, 76799 (701 Clay Ave.)	Regional Office	Jerry G. McRae
UTAH:		
Salt Lake City, 84147 (125 S. State St.)	Regional Office	Douglas B. Wadsworth
Salt Lake City, 84148 (500 Foothill Blvd.)	Medical Center	James Floyd
VERMONT:		
White River Junction, 05009	Medical and Regional Office Center	Gary M. DeGasta
VIRGINIA:		
Alexandria, 22314 (1450 Wilkes St.) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
Culpeper, 22701 (305 U.S. Ave.)	National Cemetery	Lawrence Bibbs
Danville, 24541 (721 Lee St.) (Mail: Salisbury National Cemetery, NC).	National Cemetery	Margaret S. Yarborough
Hampton, 23667	Medical Center (medical and domiciliary).	Bettye Story
Hampton, 23667 (Cemetery Rd. at Marshall Ave., VA).	National Cemetery	Homer D. Hardamon
Hampton, 23667 (VA Medical Center) (Mail: Cemetery Rd. at Marshall Ave., VA).	National Cemetery	Homer D. Hardamon
Hopewell, 23860 (10th Ave. and Davis St.) (City Point National Cemetery) (Mail: Richmond National Cemetery, VA).	National Cemetery	Homer D. Hardamon
Leesburg, 22075 (Route 7) (Balls Bluff National Cemetery) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
Mechanicsville, 23111 (Route 156 N.) (Cold Harbor National Cemetery) (Mail: Richmond National Cemetery, VA).	National Cemetery	Homer D. Hardamon
Richmond, 23249 (1201 Broad Rock Rd.)	Medical Center	James W. Dudley
Richmond, 23231 (1701 Williamsburg Rd.)	National Cemetery	Homer D. Hardamon
Richmond, 23231 (8620 Varina Rd.) (Fort Harrison National Cemetery) (Mail: Richmond National Cemetery, VA).	National Cemetery	Homer D. Hardamon
Richmond, 23231 (8301 Willis Church Rd.) (Glen-dale National Cemetery) (Mail: Richmond National Cemetery, VA).	National Cemetery	Homer D. Hardamon
Roanoke, 24011 (210 Franklin Rd. SW.)	Regional Office	James A. Maye
Salem, 24153	Medical Center	John M. Presley
Sandston, 23150 (400 E. Williamsburg Rd.) (Seven Pines National Cemetery) (Mail: Richmond National Cemetery, VA).	National Cemetery	Homer D. Hardamon
Staunton, 24401 (901 Richmond Ave.) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
Triangle, 22172 (R #619, 18424 Joplin Rd.) (Quantico National Cemetery).	National Cemetery	Patricia K. Novak
Winchester, 22601 (401 National Ave.) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Lawrence Bibbs
WASHINGTON:		
Puget Sound Health Care System, 98108 (4435 Beacon Ave. S., Seattle).	Medical Center	Timothy Williams
Seattle, 98174 (915 2d Ave.)	Regional Office	Michael Walcoff
Spokane, 99205 (N. 4815 Assembly St.)	Medical Center	Joseph M. Manley
Walla Walla, 99362 (77 Wainwright Dr.)	Medical Center	George Marnell
WEST VIRGINIA:		
Beckley, 25801 (200 Veterans Ave.)	Medical Center	Gerald Husson
Clarksburg, 26301	Medical Center	Michael W. Neusch

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Grafton, 26354 (R #2, Box 127) (West Virginia National Cemetery).	National Cemetery .....	Patrick Lovett
Grafton, 26354 (431 Walnut St.) (Mail: West Virginia National Cemetery, WV) (Grafton National Cemetery, WV).	National Cemetery .....	Patrick Lovett
Huntington, 25701 (1540 Spring Valley Dr.) .....	Medical Center .....	David Pennington
Huntington, 25701 (640 4th Ave.) .....	Regional Office .....	David Allen, <i>Acting</i>
Martinsburg, 25401 .....	Medical Center (medical and domiciliary).	Glen Grippen
WISCONSIN:		
Madison, 53705 (2500 Overlook Ter.) (William S. Middleton Memorial Veterans Hospital).	Medical Center .....	Nathan L. Geraths
Milwaukee, 53295-4000 (5000 W. National Ave.) ...	Medical Center (medical and domiciliary).	Russell E. Struble
Milwaukee, 53295-4000 (5000 W. National Ave., Bldg. 6).	Regional Office .....	Jon A. Baker
Milwaukee, 53295-4000 (5000 W. National Ave.) (Wood National Cemetery).	National Cemetery .....	Richard A. Anderson
Tomah, 54660 .....	Medical Center .....	Stanley Q. Johnson
WYOMING:		
Cheyenne, 82001 (2360 E. Pershing Blvd.) .....	Medical Center .....	Richard Fry
Sheridan, 82801 .....	Medical Center .....	Maureen Humphrys

Sources of Information

**Audiovisuals** Persons interested in the availability of VA video productions or exhibits for showing outside VA may write the Chief, Media Services Division (032B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-9781 or 9782.

**Contracts and Small Business Activities** Persons seeking to do business with the Department of Veterans Affairs may contact the Director, Acquisition Resources Service (95), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8815. A brochure entitled *Doing Business With the Department of Veterans Affairs*, which describes acquisition opportunities and contact points, is available upon request. The Office of Acquisition and Materiel Management also distributes information regarding VA business opportunities electronically through the Internet, at <http://www.va.gov/oa&mm/index.htm>.

The *Handbook for Veterans in Business*, prepared with the veteran in mind, which contains information on procurement programs, acquisition regulatory requirements, and general guidance on marketing the Federal Government, and more specifically VA, is also available to veterans upon request. Persons seeking information regarding special contracting and

subcontracting programs for small, disadvantaged, 8(a) certified, and women- and veteran-owned small businesses may contact the Director, Office of Small and Disadvantaged Business Utilization (OOSB). Phone, 202-565-8124.

The Veterans Benefits Administration enforces laws which prohibit discrimination on the basis of race, color, national origin, disability, and age in federally assisted programs. Information regarding these laws can be obtained from the nearest VA regional office.

**Electronic Access** Information concerning the Department of Veterans Affairs is available electronically through the Internet, at <http://www.va.gov/>.

**Employment** The Department of Veterans Affairs employs physicians, dentists, podiatrists, optometrists, nurses, nurse anesthetists, physician assistants, expanded-function dental auxiliaries, registered respiratory therapists, certified respiratory technicians, licensed physical therapists, occupational therapists, pharmacists, and licensed practical or vocational nurses under VA's excepted merit system. This system does not require civil service eligibility. Other professional, technical, administrative, and clerical occupations exist in VA that do require civil service eligibility. Persons interested in employment should

contact the Human Resources Management Office at their nearest VA facility. All qualified applicants will receive consideration for appointments without regard to race, religion, color, national origin, sex, political affiliation, or any nonmerit factor.

**Freedom of Information Act Requests**

Inquiries should be directed to the Assistant Secretary for Management, Information Management Service (045A4), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8135.

**Inspector General Inquiries and Hotline**

Publicly available documents and information on the VA Office of Inspector General are available electronically through the Internet, at <http://www.va.gov/oig/homepage.htm>. Complaints may be sent by mail to the VA Inspector General (53E), P.O. Box 50410, Washington, DC 20091-0410. Hotline phone, 800-488-8244. E-mail, [vaig.hotline@forum.va.gov](mailto:vaig.hotline@forum.va.gov).

**Medical Center (Hospital) Design, Construction, and Related Services** VA

projects requiring services for design, construction, and other related services are advertised in the *Commerce Business Daily*. Architectural/engineering firms interested in designing VA medical center construction projects may write to the Director, Program Support Service (187B). Phone, 202-565-4181.

Construction contractors should address their inquiries to the Chief, Office and Library Support Division (182C). Phone, 202-565-5171. Contact either office at the Department of Veterans Affairs Central Office, 810 Vermont Avenue NW., Washington, DC 20420; or write to the Chief, Acquisition and Materiel Management, at any VA medical center or regional office center (see listing in the preceding text).

**News Media** Representatives of the media outside Washington, DC, may contact VA through the nearest regional Office of Public Affairs:

Atlanta (404-347-3236)  
Chicago (312-353-4076)  
Dallas (214-767-9270)  
Denver (303-914-5855)  
Los Angeles (310-268-4207)  
New York (212-807-3429)

National and Washington, DC, media may contact the Office of Public Affairs in the VA Central Office, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-5700.

**Publications** *Annual Report of the Secretary of Veterans Affairs* may be obtained (in single copies), without charge, from the Reports and Information Service (008C2), 810 Vermont Avenue NW., Washington, DC 20420.

The 1998 VA pamphlet *Federal Benefits for Veterans and Dependents* (80-98-1) is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

*Board of Veterans Appeals Index* (I-01-1), an index to appellate decisions, is available on microfiche in annual cumulation from July 1977 through December 1994. The quarterly indexes may be purchased for \$7 and annual cumulative indexes for \$22.50. Annual indexes and BVA decisions for 1992 and 1993 are also available on CD-ROM for \$30. The VADEX/CITATOR of Appellate Research Materials is a complete printed quarterly looseleaf cumulation of research material which may be purchased for \$175 with binder and for \$160 without binder. The Vadex Infobase, a computer-searchable version of the VADEX, is also available on diskettes for \$100 per copy. These publications may be obtained by contacting Promisel and Korn, Inc. Phone, 301-986-0650. Beginning in 1993, archived decisions of the Board of Veterans' Appeals are available on CD-ROM, which may be obtained from the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

VA Pamphlet, *A Summary of Department of Veteran Affairs Benefits* (27-82-2), may be obtained, without charge, from any VA regional office.

*Interments in VA National Cemeteries*, VA NCS-IS-1, provides a list of national cemeteries and information on procedures and eligibility for burial. Copies may be obtained without charge from the National Cemetery System (402B2), 810 Vermont Avenue NW., Washington, DC 20420.

**494** U.S. GOVERNMENT MANUAL

A construction research report listing may be obtained from the Director, Program Management and Planning Office (O82), Office of Facilities,

Department of Veterans Affairs, 811 Vermont Avenue NW., Washington, DC 20420. Phone, 202-565-5781.

**For further information, contact the Office of Public Affairs, Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-5700. Internet, <http://www.va.gov/>.**